

101010
101010
010101
111000

Industrial Wireless Interfaces Stand-Alone Gateways





Leverage the IIoT

Collect, store, and analyze data to realize measurable business improvements.

There's operational data within nearly every piece of equipment in your facility – and you can use it to make changes that will positively affect your facility. ProSoft's in-chassis modules and standalone gateways have been used for nearly 30 years to connect disparate equipment, the first step on the path to showing ROI from your IIoT improvements. After connecting your equipment with a ProSoft solution, you'll:

- Transmit the data to your secure MES or ERP system via an OPC UA gateway. (Psst – ProSoft's OPC UA Server gateway supports Modbus® TCP/IP and EtherNet/IP™ as well, ensuring smooth data transmission from your factory floor to your storage space.)
- Then you'll analyze the data to recognize trends over time. Depending on the area(s) you'd like to focus on, you could look at information about everything from backlog levels to energy usage. Study the information to see where changes make the most sense based on your facility's goals.
- Finally, you'll take action based on that data, and see if there is a measurable difference from your historical numbers.

The best IIoT Steps

for your operation

psft.com/DB5



Secure Remote Connectivity

ProSoft's suite of remote connectivity solutions is designed to help you gain secure, streamlined access to your remote equipment from one cloud-native platform that you can access from anywhere, reducing your support travel costs.

ProSoft Connect Platform

- Uses your PC's operating-system VPN, which minimizes the need for user-installed software
- EasyBridge™ technology enables your PC to act like it is connected directly to a switch on the remote network
- Allows software tools, such as RSWho and Studio 5000, to work without routing
- Virtual Lockout-Tagout™ gives the end user complete control of access to remote equipment
- Power User Plans available for organizations that have multiple projects – organize and secure access to each one
- Multi-layered defense-in-depth approach keeps your data and equipment safe
- No software to install or maintain

Persistent Data Network

- Simple, Secure, Managed always-on remote infrastructure communications network
- Access via ProSoft Connect platform to monitor and troubleshoot each site in your network

Gateways

Industrial Cellular Gateway (ICX35-HWC)

- 4G LTE cellular or wired access via WAN/LAN port
- Ethernet port available for Internet connection or SIM card
- Monitor via ProSoft Connect

Network Bridge (PLX35-NB2)

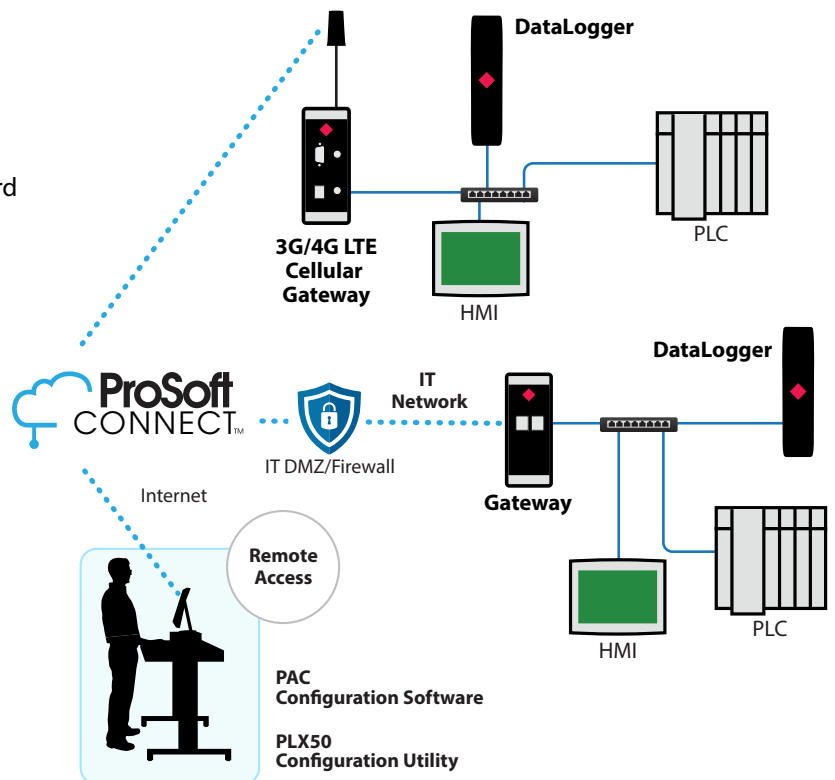
- Wired remote access
- Monitor via ProSoft Connect

Data Logger (PLX51-DL-232)

- Ideal for remote sites with limited communications that need to log data
- Can help OEMs identify operational issues and improve OEE
- Data can be downloaded as a .csv file
- Support for 200 tags
- Minimum log interval: 50 milliseconds

Data Logger Plus (PLX51-DLPLUS-232)

- Features support for JSON interface, enabling easy exporting of logged data to business CRM systems
- Features an integrated webserver to trend variables and upload logged data



CASE STUDY

Being able to securely troubleshoot through a Web platform provided flexibility.

psft.com/DCF

Learn more

about Secure Remote Connectivity

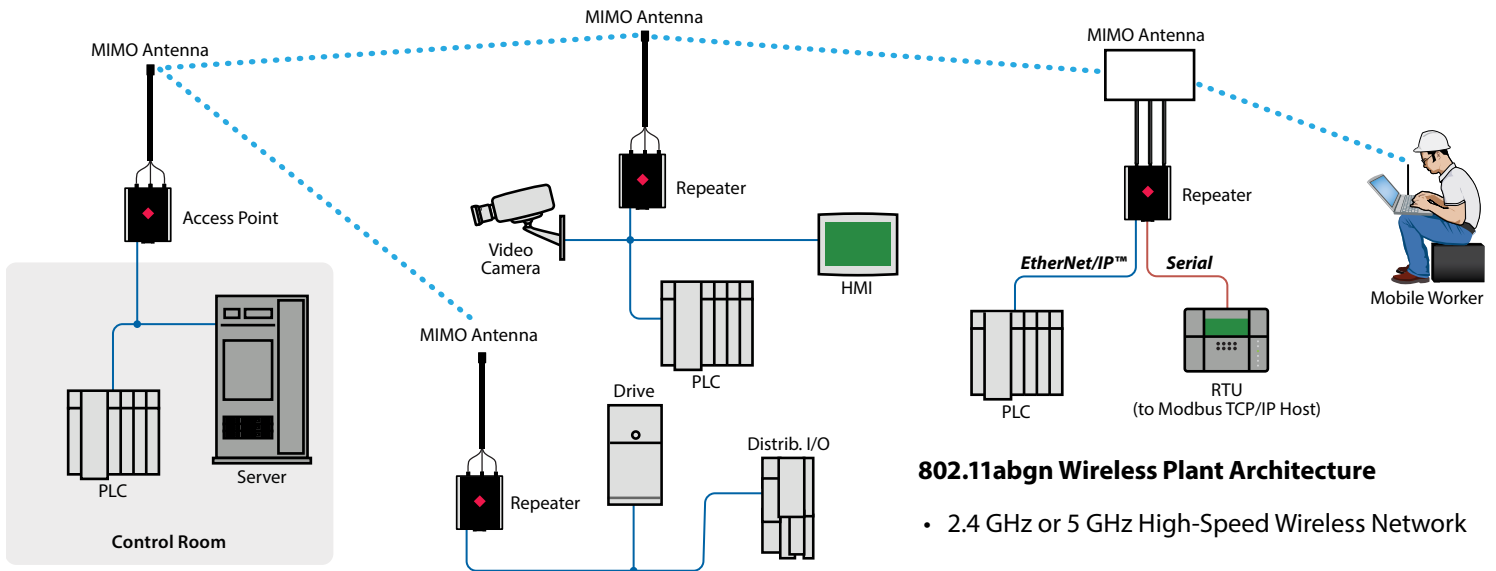
psft.com/DB7

802.11n (abgn) Fast Industrial Hotspots

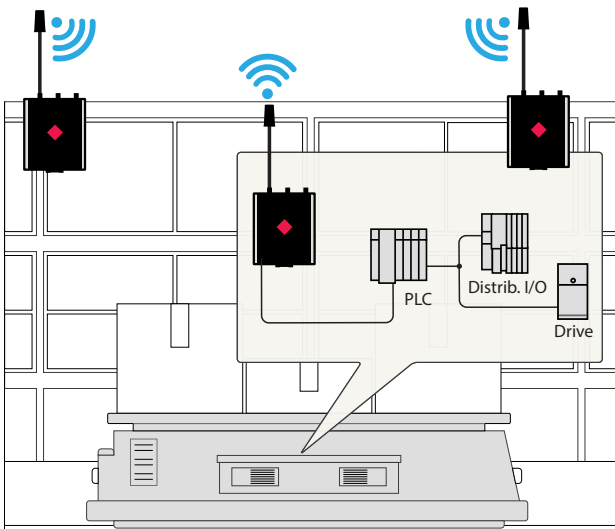


- Ultra-Fast access point switchover times of less than 10 ms are perfect for applications such as automated storage-retrieval systems, AGVs, and automotive skilnet lines
- EtherNet/IP™ embedded object and Modbus® agent support lets users get radio diagnostics into their PAC/PLC, where the information can be analyzed and acted upon, helping to reduce downtime
- Radios support wireless safety Ethernet networks, ideal for automated material handling applications
- Secure digital configuration storage for quick field replacement

2.4 GHz and 5 GHz High-Power Industrial Hotspots are also available for longer-distance applications.



AGV Communications



Radiating Cable 2.4 and 5 GHz Band

Acting as a long, flexible antenna, Radiating Cable is an alternative to traditional RF antenna systems.



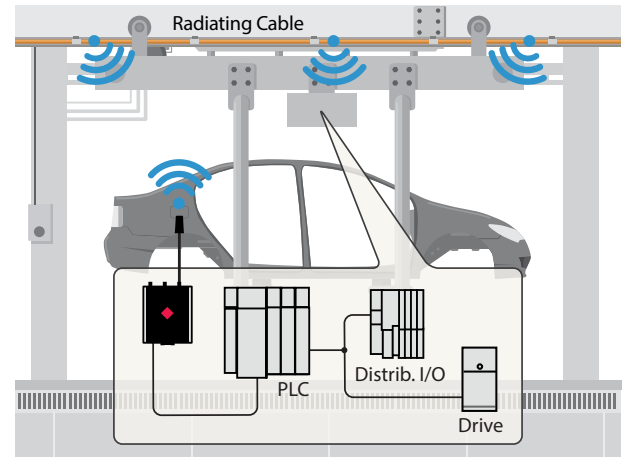
Features

- Special coaxial shield design uses slots to radiate RF Signals
- Available in variable lengths
- Pre-assembled cable for easy installation
- Frequency Range: 2.4 GHz, 5 GHz to 6 GHz

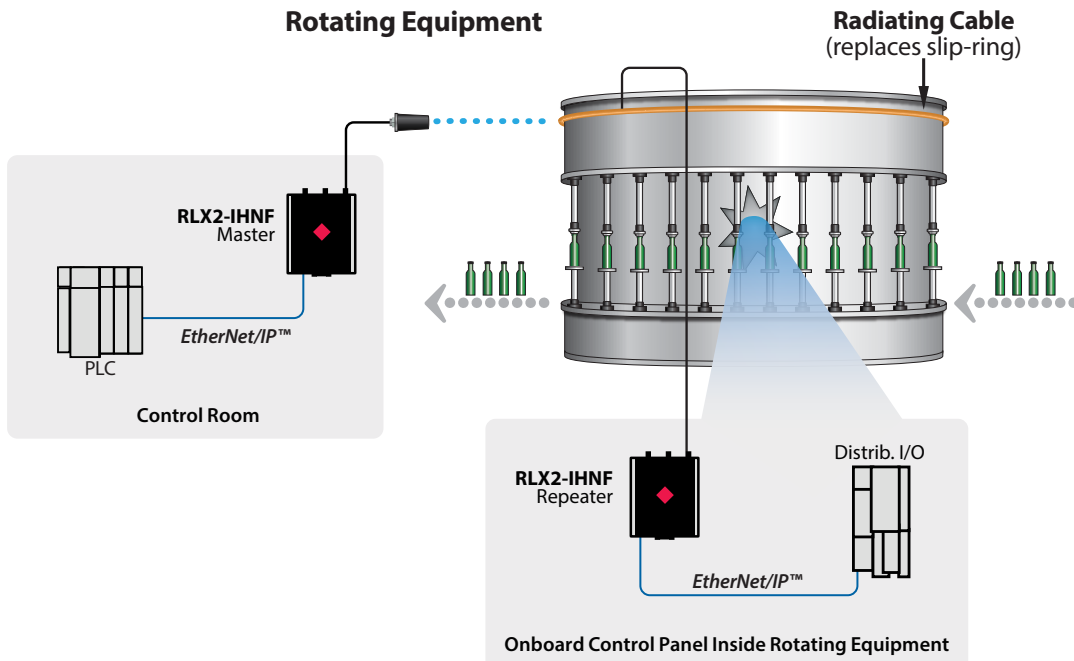
Benefits

- Wireless signal more stable in terms of response time – useful in communicating with I/O
- Used in metallic environments, rotating/spinning machines, conveyors, AGV, warehousing, and more

Automotive Skillet Line Communication



Rotating Equipment



**How to benefit
from radiating cable**
psft.com/CXL

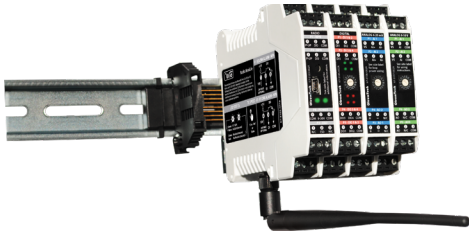
802.11n (abgn) Fast Watertight Industrial Hotspots

- IP67 water/dust rated
- Designed for extreme temperatures (-40° to +70°C), high vibration/shock and hazardous locations (UL C1D2, ATEX Zone 2)
- Ultra-Fast Roaming with under 10 ms switchover times maintains connections for moving machines/platforms
- Power over Ethernet (PoE)
- QoS and VLAN for optimum traffic management
- WPA/WPA2-Personal (PSK, AES and/or TKIP)
- WPA/WPA2-Enterprise (IEEE 802.1X/RADIUS, AES and/or TKIP)



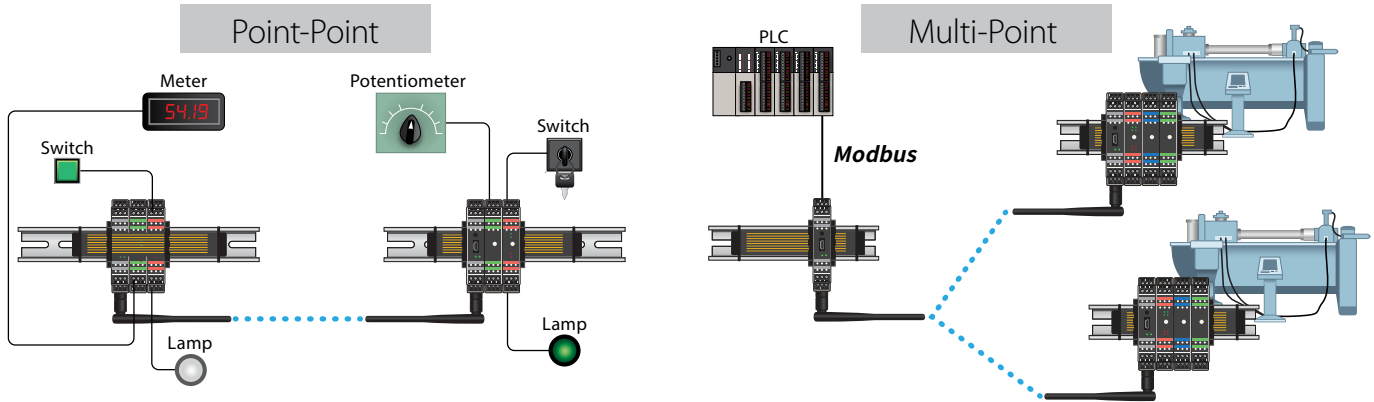
Wireless I/O

What would you monitor if you didn't have to worry about the cost of running wire?



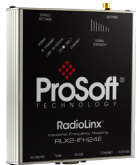
Whether you have a point-to-point application or many distributed I/O devices, our Wireless I/O solutions are a great alternative to running long wire runs. Eliminate trenching, running conduit, and the need for permits. The system can be expanded as your I/O needs grow.

- Bi-directional
- 868 MHz, 900 MHz or 2.4 GHz
- Each radio can connect up to 16 I/O modules
- Available as Analog I/O 0-10 V, Analog I/O 4-20 mA & Digital/Discrete I/O
- Point-to-point system is pre-configured in the factory for electrical engineers

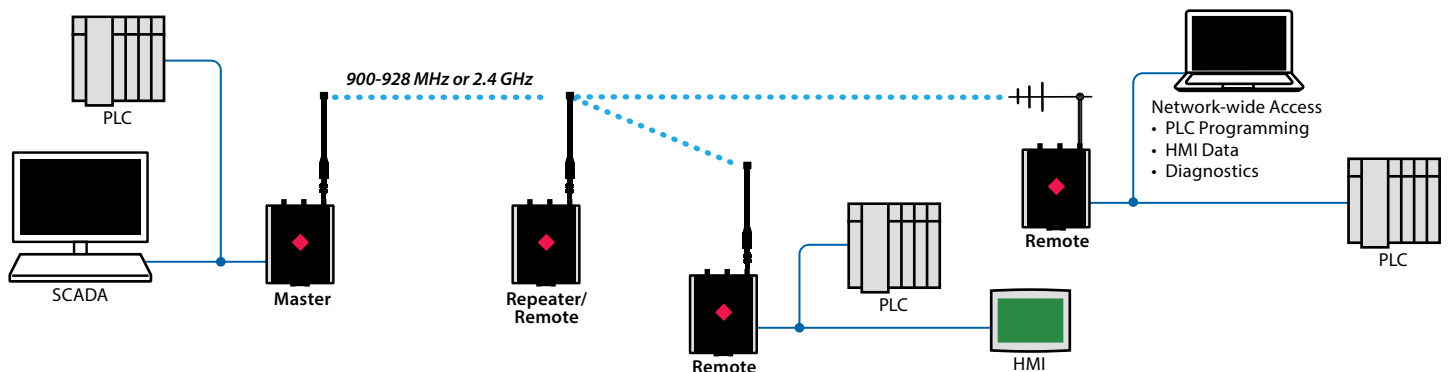


Ethernet Frequency Hopping Radios

Available in 900 Mhz or 2.4 Ghz



- License-free wireless communications for Ethernet devices
- Integrated Repeater Mode to extend range and work around obstructions
- Up to 1.1 Mbps RF data rate
- Smart Switch enables automatic peer-to-peer packet routing and optimizes RF performance
- ControlScope radio management software provides configuration and online diagnostics

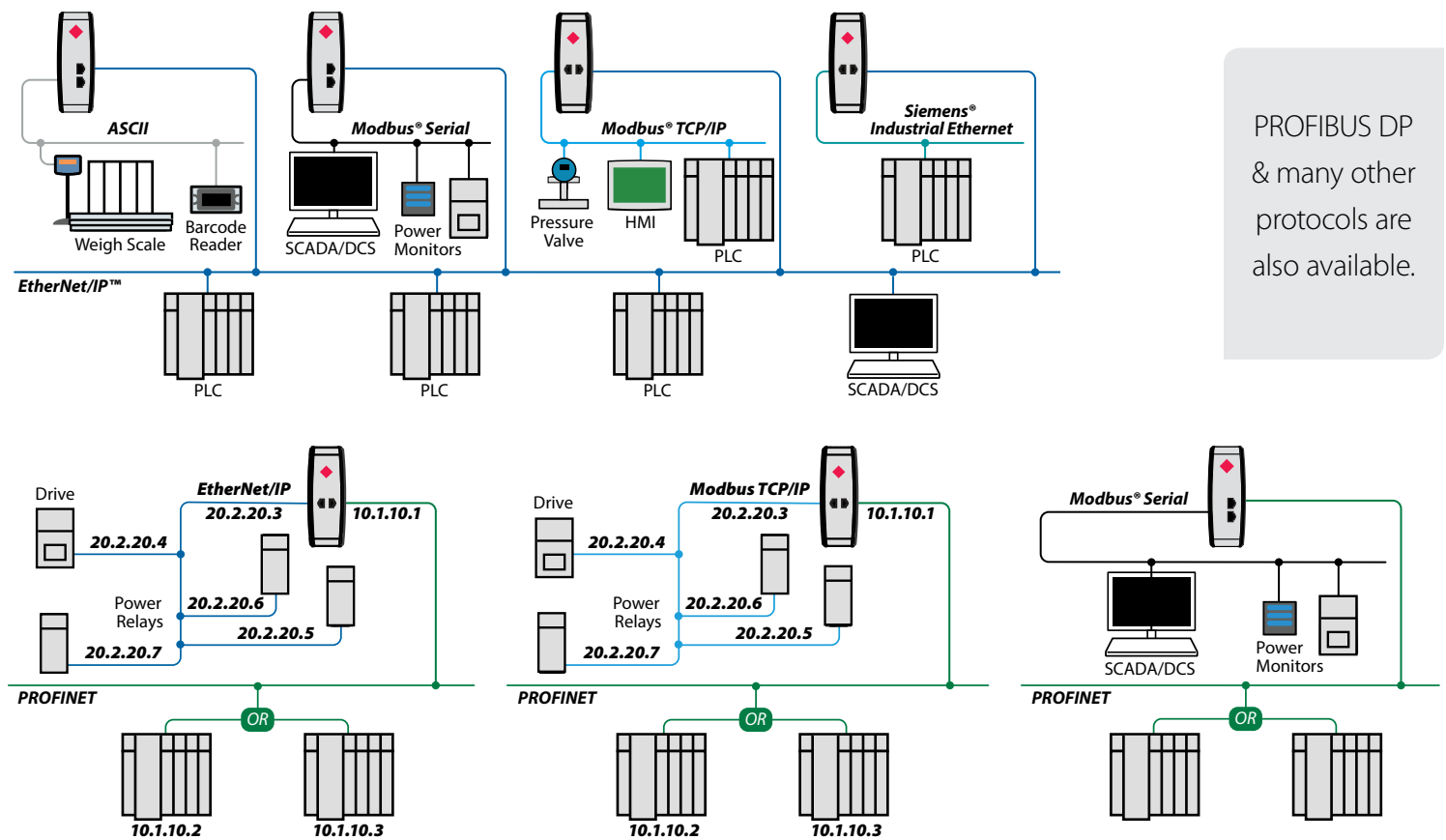


Ethernet and Serial Gateway Solutions



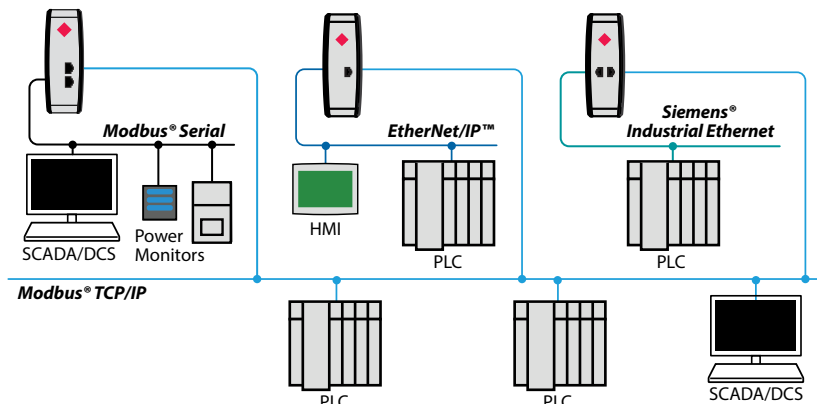
ProSoft Technology's stand-alone, DIN-rail mounted industrial gateways provide a means to read or write data from devices on dissimilar protocols. All gateways come with our ProSoft Discovery Service feature. With PDS, you don't have to change your PC to the default subnet of the module, saving you time during setup.

- Gateways with two Ethernet ports allow you to isolate networks, passing only the data you want between devices
- EtherNet/IP gateways support multiple I/O connections for fast real-time data
- Remote configuration and diagnostics via Ethernet
- SD Card slot for disaster recovery of configuration data
- Up to four Serial ports



Modbus® TCP Features

- Supports 10 Clients and 10 Server connections
- Multiple clients and servers allow HMIs, SCADA systems, PLCs, and other clients to send and receive data



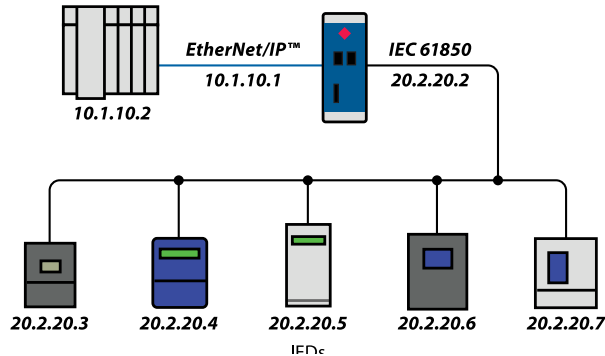
IEC 61850 to Modbus® TCP/IP or EtherNet/IP™ Gateways



- Allows compatible IEC 61850 devices such as relays and IEDs to interface with HMI, SCADA, or DCS systems
- Imports IEC 61850 configuration files from relays and utilizes drag-and-drop interface to map the data
- Extended diagnostic information available in configuration software

Other Energy protocols available:

- DNP3 Serial and Ethernet
- IEC 60870-5-101
- IEC 60870-5-104

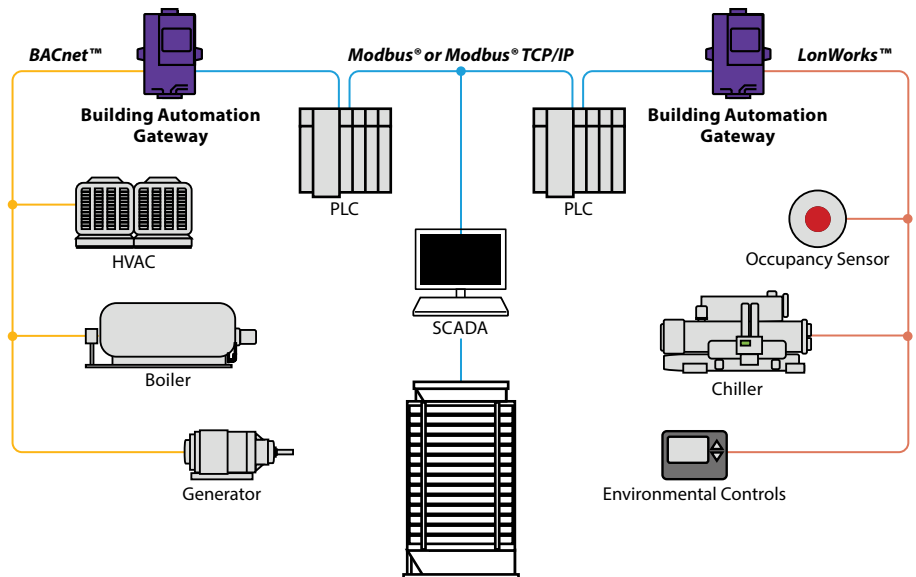


Building Automation Gateways

ProSoft Technology's Building Automation Gateways connect PLCs to building automation systems and devices such as HVAC controls, VFD, generators, VAV, boiler controls, chillers, air conditioners, fume hoods, and others.

The gateways enable communication between common building automation protocols, like **LonWorks™**, **BACnet™/IP**, **BACnet™ MS/TP**, and **JCI Metasys® N2** networks, and several of the more pervasive serial and Ethernet protocols, including Modbus®, Modbus® TCP/IP, and EtherNet/IP™.

These stand-alone alternatives serve applications where an in-chassis solution is not available.



| Model | 900 MHz FH Ethernet Radio | 2.4 GHz FH Ethernet Radio | 802.11 abgn Weatherproof Industrial Hotspot | 802.11 abgn Fast Industrial Hotspot | 802.11g High-Power Industrial Hotspot | 802.11a High-Power Industrial Hotspot | Industrial Cellular Gateway | Point-to-Point Wireless I/O | Multi-Point Wireless I/O |
|--|--|--------------------------------|---|-------------------------------------|---|---|---|---|---|
| | RLX2-IFH9E | RLX2-IFH24E | RLX2-IHNF-W(C) | RLX2-IHNF | RLX2-IHG | RLX2-IHA | ICX35-HWC | BM-xxx0-RM1K | BM-xxxx-GM1K |
| Features & Specifications | | | | | | | | | |
| Device Connectivity | Ethernet/Serial | Ethernet/Serial | Ethernet | Ethernet/Serial | Ethernet/Serial | Ethernet/Serial | Ethernet/Serial | Several frequencies available | Modbus® Serial |
| Frequency Band(s) | 902-928 MHz | 2.4 GHz | 2.4 & 5 GHz | 2.4 & 5 GHz | 2.4 GHz | 5 GHz | Cellular | Several frequencies available | Several frequencies available |
| Regions Unlicensed Use Allowed | North America, Latin America, Australia, New Zealand | Global | Global | Global | North America, Latin America, Australia, New Zealand, Middle East | North America, Latin America, Australia, New Zealand, Middle East | Global | North America, Europe, Australia, Middle East | North America, Europe, Australia, Middle East |
| Wireless Technology | Frequency Hopping | Frequency Hopping | IEEE 802.11abgn | IEEE 802.11abgn | IEEE 802.11g | IEEE 802.11a | 4G LTE Cellular HSPA | Frequency Hopping | Frequency Hopping |
| Max Outdoor Range (miles/km) | 30 mi / 48 km | 15 mi / 24 km | 5 mi / 8 km | 5 mi / 8 km | 20 mi / 30 km | 5 mi / 8 km | Unlimited | 1-4 mi / 1.6-6.4 km | 5-30 mi / 8-48 km |
| Fast Roaming | N/A | N/A | Yes | Yes | Yes | Yes | N/A | N/A | N/A |
| Repeater Mode | Yes | Yes | Yes | Yes | Yes | Yes | N/A | N/A | N/A |
| Max RF Data Rate | 1.1 Mbps | 1.1 Mbps | 300 Mbps | 300 Mbps | 54 Mbps | 54 Mbps | N/A | N/A | N/A |
| Security/Encryption | Proprietary FHSS / 128 bit AES | Proprietary FHSS / 128 bit AES | 802.11i / 128 bit AES | 802.11i / 128 bit AES | 802.11i / 128 bit AES | 802.11i / 128 bit AES | Internal Firewall, ProSoft ConnectVPN, OpenVPN, IPsec | Proprietary FHSS / 128 bit AES | Proprietary FHSS / 128-bit AES |
| RF Based IGMP Querying | N/A | N/A | Yes | Yes | Yes | Yes | N/A | N/A | N/A |
| Self-Healing Network | Yes | Yes | Yes | Yes | Yes | Yes | N/A | N/A | N/A |
| Advanced Diagnostics (signal strength LEDs, web server, network management software, OPC tag server, SNMP) | Yes | Yes | Yes | Yes | Yes | Yes | N/A | N/A | N/A |
| Hazardous Location Approvals | Class 1, Div 2 | Class 1, Div 2 / Atex Zone 2 | Class 1, Div 2 / Atex Zone 2 (WC) | Class 1, Div 2 / Atex Zone 2 | Class 1, Div 2 / Atex Zone 2 | Class 1, Div 2 / Atex Zone 2 | Class 1, Div 2 | Class 1, Div 2 / Atex Zone 2 | Class 1, Div 2 / Atex Zone 2 / CID2 |
| Outdoor/Wash Down Rated Model | N/A | N/A | IP67 | N/A | N/A | N/A | N/A | N/A | N/A |
| Wireless Applications | | | | | | | | | |
| Long-Range SCADA | Yes | Yes | N/A | N/A | Yes | Yes | Yes | N/A | N/A |
| Short-Range SCADA | Yes | Yes | Yes | Yes | Yes | Yes | Yes | N/A | N/A |
| Mobile Worker (Wi-Fi) | N/A | N/A | Yes | Yes | Yes | Yes | N/A | N/A | N/A |
| EtherNet/IP™ Object | Yes | Yes | Yes | Yes | Yes | Yes | Yes | N/A | N/A |
| EtherNet/IP™ Implicit Messaging (High-Speed IO) | N/A | N/A | Yes | Yes | Yes | Yes | N/A | N/A | N/A |
| Serial DF1, ASCII, Modbus®, DNP3, etc. | Yes (encapsulation) | Yes (encapsulation) | N/A | Yes (encapsulation) | Yes (encapsulation) | Yes (encapsulation) | Yes (encapsulation) | N/A | N/A |
| Video | Snapshots Only | Snapshots Only | Fast Frame Rate | Fast Frame Rate | Yes | Yes | Yes | N/A | N/A |

Check for product availability in your country.

Protocol/Application

| Application / Protocol | Allen-Bradley® Remote I/O™ | ASCII | 'C' Programmable Serial | DFI Master/Slave | DNP3 Serial | DNP3 Ethernet | EtherNet/IP™ | HART® Multi-drop (4 channels) |
|------------------------------|----------------------------|-------------------------------------|---|------------------------------------|---------------------------------------|---------------|--|--|
| Allen-Bradley® Remote I/O™ | | | | | | | 5210-DFNT-RIO | |
| ASCII | | | 5102-DFCM-ASCII3 | | | | PLX31-EP-ASCII PLX31-EP-ASCII4 | |
| BACnet®/IP | | | PS-Q5-1010-0781 (250 Point) PS-Q5-1510-0781 (500 Point) | | | | PS-Q5-1010-0780 (250 Point) PS-Q5-1510-0780 (500 Point) | |
| BACnet® MS/TP | | | PS-Q5-1010-0781 (250 Point) PS-Q5-1510-0781 (500 Point) | | | | PS-Q5-1010-0780 (250 Point) PS-Q5-1510-0780 (500 Point) | |
| DFI Master/Slave | | | 5102-DF53-DFM 5102-MCM4-DFCM4 PLX51-DL-232 | 5102-DNPM-DFCM3 5102-DNPS-DFCM3 | | | PLX51-DF1-ENI PLX51-DF1-MSG 5202-DFNT-DFCM4 | |
| DNP3 Serial | | | 5102-DNPM-DFCM3 5102-DNPS-DFCM3 | | | | 5201-DFNT-DNPM 5201-DFNT-DNPS | |
| DNP3 Ethernet | | | | | | | 5201-DFNT-DNPSNET | PLX51-HART-4I (4 Channels) PLX51-HART-40 (4 Channels) |
| EtherNet/IP™ | 5210-DFNT-RIO | PLX31-EP-ASCII PLX31-EP-ASCII4 | 5201-DFNT-DFCM 5202-DFNT-DFCM4 PLX51-DF1-ENI PLX51-DF1-MSG | 5201-DFNT-DNPM 5201-DFNT-DNPS | | | PLX51-DL-232 PLX35-NB2 | PLX51-HART-4I (4 Channels) PLX51-HART-40 (4 Channels) |
| HART® Analog | | | | | | PLX51-HART-4I | PLX51-HART-4I | |
| HART® Multi-drop | | | | | | PLX51-HART-4I | PLX51-HART-4I | |
| IEC 60870-5-101 Slave | | | 5102-DFCM3-101S | | | | | |
| IEC 60870-5-104 Server | | | | | | | 5201-DFNT-104S | |
| IEC 61850 | | | | | | | PLX81-EP-61850 PLX82-EP-61850 | |
| LoniWorks™ | | | PS-Q5-1011-0783 (250 Point) PS-Q5-1511-0783 (500 Point) | | | | PS-Q5-1011-0783 (250 Point) PS-Q5-1511-0783 (500 Point) | 5107-MCM-HART |
| Metasys® N2 | | | PS-Q5-1010-0782 (250 Point) PS-Q5-1510-0782 (500 Point) | | | | PS-Q5-1010-0782 (250 Point) PS-Q5-1510-0782 (500 Point) | |
| Modbus® Serial | | 5102-MCM-ASCII3 | 5102-MCM4-ADM4 | 5102-DNPM-MCM3 5102-DNPS-MCM3 | 5201-DNPSNET-MCM 5202-DNPSNET-MCM4 | | PLX31-EP-MBS PLX31-EP-MBS4 | PLX51-HART-4I |
| Modbus® TCP/IP | 5210-MNET-RIO | 5201-MNET-ASCII 5202-MNET-ASCII4 | 5201-MNET-DFCM 5202-MNET-DFCM4 | 5201-MNET-DNPM 5201-MNET-DNPS | 5201-MNET-DNPSNET | | PLX31-EP-MBTC PLX32-EP-MBTC PLX32-EP-MBTC-UA | 5507-PPPS-HART |
| OPC UA | | | | | | | PLX32-EP-MBTC-UA | |
| PROFIBUS DP | | 5105-ASCII-PPPS | 5104-DFCM-PPPM 5105-DFCM-PPPS | 5105-DNPS-PPPS | 5205-DNPSNET-PPPS | | 5204-DFNT-PDPMT1 5205-DFNT-PPPS | |
| PROFINET | | | | | | | PLX31-EP-PND PLX32-EP-PND PLX82-EP-PNC | |
| Siemens® Industrial Ethernet | | | | | | | PLX31-EP-SIE PLX32-EP-SIE | |

Protocol/Application

| Application/Protocol | HART® Multi-drop (8 channels) | IEC 60870-5-101 Slave | IEC 60870-5-104 Server | Modbus® Serial | Modbus® Plus | Modbus® TCP/IP | OPC UA | PROFIBUS DP Master | PROFIBUS DP Slave | PROFINET |
|-------------------------------|--|-----------------------|---------------------------------|--|-----------------------------------|--|------------------|--------------------|----------------------------------|--|
| Allen-Bradley® Remote I/O™ | | | | | | 5210-MNET-RIO | | | | |
| ASCII | | | | 5102-MCM-ASCII3 | 5301-MBP-ASCII 5302-MBP-ASCII4 | 5201-MNET-ASCII 5202-MNET-ASCII4 | | | 5105-ASCII-PDPS | |
| BACnet® IP | | | | PS-QS-1010-0757 (250 Point) PS-QS-1510-0757 (500 Point) | | PS-QS-1010-0757 (250 Point) PS-QS-1510-0757 (500 Point) | | | | |
| BACnet® MS/TP | | | | PS-QS-1010-0757 (250 Point) PS-QS-1510-0757 (500 Point) | | PS-QS-1010-0757 (250 Point) PS-QS-1510-0757 (500 Point) | | | | |
| DF1 Master/Slave | | 5102-DFCM3-101S | | 5102-MCM4-DFCM4 | 5301-MBP-DFCM 5302-MBP-DFCM4 | 5201-MNET-DFCM 5202-MNET-DFCM4 | | 5104-DFCM-PPDM | 5105-DFCM-PDPS | |
| DNP3 Serial | | | | 5102-DNPM-MCM3 5102-DNPS-MCM3 | 5301-MBP-DNPS | 5201-MNET-DNPM 5201-MNET-DNPS | | 5104-DNPS-PPDM | 5105-DNPM-PDPS 5105-DNPS-PDPS | |
| DNP3 Ethernet | PLX51-HART-4I (4 Channels) PLX51-HART-4O (4 Channels) | | | 5201-DNPSNET-MCM | | 5201-MNET-DNPSNET | | | 5205-DNPSNET-PDPS | |
| EtherNet/IP™ | | | 5201-DNTE-104S | PLX31-EP-MBS PLX31-EP-MBS4 | 5303-MBP-DNTE | PLX31-EP-MBTC PLX32-EP-MBTC PLX32-EP-MBTC-UA | PLX32-EP-MBTC-UA | 5204-DNTE-PPDM | 5205-DNTE-PDPS | PLX31-EP-PND PLX32-EP-PND PLX82-EP-PNC |
| HART® Analog | | | | | | PLX51-HART-4I | | | | |
| HART® Multi-drop (4 channels) | | | | 5107-MCM-HART | 5307-MBP-HART | PLX51-HART-4I (4 Channels) PLX51-HART-4O (4 Channels) | | | 5507-PDPS-HART | |
| IEC 60870-5-101 Slave | | | | 5102-MCM3-101S | | 5201-MNET-101S | | | 5105-101S-PDPS | |
| IEC 60870-5-104 Server | | | | 5201-104S-MCM 5202-104S-MCM4 | 5303-MBP-104S | 5201-MNET-104S | | | | |
| IEC 61850 | | | | | | PLX81-MNET-61850 PLX82-MNET-61850 | | | | |
| LonWorks™ | | | | PS-QS-1011-0154 (250 Point) PS-QS-1511-0154 (500 Point) | | PS-QS-1011-0154 (250 Point) PS-QS-1511-0154 (500 Point) | | | | |
| Metasys® N2 | | | | PS-QS-1010-0117 (250 Point) PS-QS-1510-0117 (500 Point) | | PS-QS-1010-0117 (250 Point) PS-QS-1510-0117 (500 Point) | | | | |
| Modbus® Serial | | 5102-MCM3-101S | 5201-104S-MCM 5202-104S-MCM4 | 5102-MBS-MBM 5102-MCM4-DFCM4 PLX51-DL-232 | 5301-MBP-MCM 5302-MBP-MCM4 | | | 5104-MCM-PPDM1 | 5105-MCM-PDPS | PLX31-PND-MBS PLX31-PND-MBS4 |
| Modbus® Plus | | | | | | 5303-MBP-MNET | | | 5305-MBP-PDPS | |
| Modbus® TCP/IP | PLX51-HART-4I (4 Channels) PLX51-HART-4O (4 Channels) | 5201-MNET-101S | 5201-MNET-104S | | 5303-MBP-MNET | PLX51-DL-232 | PLX32-EP-MBTC-UA | 5204-MNET-PPDM1 | 5205-MNET-PDPS | PLX31-MBTC-PND PLX32-MBTC-PND PLX82-MBTC-PNC |
| OPC UA | | | | | | PLX32-EP-MBTC-UA | | | | |
| PROFIBUS DP | | 5105-101S-PDPS | 5205-104S-PDPS | 5105-MCM-PDPS | 5304-MBP-PPDM1 5305-MBP-PDPS | 5204-MNET-PPDM1 5205-MNET-PDPS | | | | |
| PROFINET | | | | PLX31-PND-MBS PLX31-PND-MBS4 | | PLX31-MBTC-PND PLX32-MBTC-PND PLX82-MBTC-PNC | | | | |
| Siemens® Industrial Ethernet | | | | | | PLX31-MBTC-SE PLX32-MBTC-SE | | | | |

Worldwide Offices

Asia Pacific

Regional Office

Phone: +60.3.2247.1898
asiapc@prosoft-technology.com
Languages spoken: Bahasa, Chinese, English, Japanese, Korean

▶ REGIONAL TECH SUPPORT
support.ap@prosoft-technology.com

North Asia (China, Hong Kong)

Phone: +86.21.5187.7337
china@prosoft-technology.com
Languages spoken: Chinese, English

▶ REGIONAL TECH SUPPORT
support.ap@prosoft-technology.com

Southwest Asia (India, Pakistan)

Phone: +91.98.1063.7873
india@prosoft-technology.com
Languages spoken: English, Hindi, Urdu

Australasia (Australia, New Zealand)

Phone: +61.467.023.666
pacific@prosoft-technology.com
Language spoken: English

Southeast Asia

(Singapore, Indonesia, Philippines, Brunei, Myanmar, Cambodia & Laos)

Phone: +65.9450.3220
seasia@prosoft-technology.com
Languages spoken: English, Bahasa

Northeast & Southeast Asia (Japan, Taiwan, Thailand, Vietnam, Malaysia)

Phone: +60.12.275.3307
neasia@prosoft-technology.com
Languages spoken: English, Chinese, Japanese, Malay

Korea

Phone: +82.10.7187.2064
korea@prosoft-technology.com
Languages spoken: English, Korean

Europe / Middle East / Africa

Regional Office

Phone: +33.(0)5.34.36.87.20
europe@prosoft-technology.com
Languages spoken: French, English

▶ REGIONAL TECH SUPPORT
support.emea@prosoft-technology.com

Middle East & Africa

Phone: +971.4.214.6911
mea@prosoft-technology.com
Languages spoken: Hindi, English

▶ REGIONAL TECH SUPPORT
support.emea@prosoft-technology.com

North Western Europe (UK, IE, IS, DK, NO, SE)

Phone: +44.(0)7415.864.902
nweurope@prosoft-technology.com
Language spoken: English

Central & Eastern Europe, Finland

centraleurope@prosoft-technology.com
Languages spoken: Polish, English

Russia & CIS

russia@prosoft-technology.com
Languages spoken: Russian, English

Austria, Germany, Switzerland

Phone: +49.(0)1511.465.4200
germany@prosoft-technology.com
Languages spoken: German, English

BeNeLux, France, North Africa

Phone: +33.(0)5.34.36.87.20
france@prosoft-technology.com
Languages spoken: French, English

Mediterranean Countries

Phone: +39.342.8651.595
italy@prosoft-technology.com
Languages spoken: Italian, English, Spanish

Latin America

Brazil, Argentina, Uruguay

Phone: +55.11.5084.5178
brasil@prosoft-technology.com
Languages spoken: Portuguese, English, Spanish

▶ REGIONAL TECH SUPPORT
support.la@prosoft-technology.com

Mexico

Phone: +52.222.264.1814
mexico@prosoft-technology.com
Languages spoken: Spanish, English

▶ REGIONAL TECH SUPPORT
support.la@prosoft-technology.com

Andean Countries, Central America, Caribbean, Chile, Bolivia, Paraguay

Phone: +507.6427.48.38
andean@prosoft-technology.com
Languages spoken: Spanish, English

▶ REGIONAL TECH SUPPORT
support.la@prosoft-technology.com

North America

Regional Office

Phone: +1.661.716.5100
info@prosoft-technology.com
Languages spoken: Spanish, English

▶ REGIONAL TECH SUPPORT
support@prosoft-technology.com

▶ Tech Support

ProSoft Technology's technical support is unparalleled in the industrial automation industry.

To continue our world-class technical support, we have opened offices in most time zones in an effort to support our customers at a local level. See Regional Tech Support contact information above.

